

Aga Khan Museum Summer Camp Guide for Enhanced Procedures due to COVID-19

The safety of our campers, our staff, and our extended Museum family are a top priority for us. The Aga Khan Museum Summer Camp 2020 will follow recommendations of Toronto Public Health and the provincial health guidelines for day camps. Guidelines include lower ratios and capacity, physical distancing, mandatory health screening, and enhanced facility cleaning.

PLEASE NOTE

As our understanding of COVID-19 and best practices changes, so might the things in this guide. We'll keep parents / families as up to date as possible with changes.

COVID-19 AT CAMP

In this guide, you'll find all the ways the Aga Khan Museum Summer Camp is working to minimize the risk of COVID-19 exposure. However, it's important that both campers, parents/guardians, staff, and friends realize that we cannot guarantee that there will be no exposure to COVID-19 while at camp. As you'll read, we're screening campers and staff, cleaning and sanitizing more, and changing a lot of our policies to make sure the risk is as low as possible, but there's always a chance of exposure.

COVID-19 RESPONSE TEAM

If you have questions about COVID-19 and camp, please contact our Education Department at learn@agakhanmuseum.org.

HIGHER RISK

Under the current information provided by provincial and local health authorities, we are advised that certain people with underlying conditions are at greater risk when infected with COVID-19. Even with our enhanced safety conditions, we recommend that parents/guardians of higher-risk campers consult their child's medical provider to assess the risk before attending!

PROGRAM OFFERINGS

In accordance with the latest Provincial and Toronto Public Health guidelines we will be making modifications to our program to help protect the health and safety of our campers and staff. Please carefully review the information below. It is possible that our health and safety policies will change (either enhanced or relaxed) as new guidance from the province and local health authorities becomes available. The Aga Khan Museum Summer Camp is committed to keeping our families informed and will issue updates to our policies as they develop.

Before Camp

The health and wellbeing of our campers, staff, and extended Museum family are a top priority for us. In order to prepare for each camp day, cleaning of facilities will occur more frequently with special attention to high-touch surfaces like door handles and counters. Shared spaces and common areas will be cleaned between uses.

PRE-CAMP CALL

Caregivers will receive a mandatory phone call prior to camp start to review procedures and do a pre-camp health check. Completing the call with staff is required for your child to be admitted to camp.

HOME HEALTH SCREENING

Prior drop-off at camp screening stations, we request that parents pre-screen their children for symptoms of COVID-19 on a daily basis. A full list of symptoms can be found here on the [Toronto Public Health website](#).

If your child is exhibiting symptoms, has been in close contact with someone that has COVID-19 (or is displaying symptoms), they will be advised to home isolate and may return to camp with a doctor's note after 14 days of having no symptoms.

Each camper and their parent/guardian(s) will be asked to agree to a code of conduct while at camp, including physical distancing, respiratory etiquette and frequent handwashing. Campers who are unable or unwilling to follow the camp code of conduct may be asked to leave camp to protect the safety of all participants. As always, positive behaviour management will be implemented prior to asking any child to leave camp.

WHAT TO BRING

In order to reduce cross-contamination, each camper will need to bring their own labelled and litter-less snacks, lunch and water bottle. Children in the same household are asked not to share bags and belongings at this time. Purchases at the café are not allowed.

Masks are required for children to attend our program. Please use the Toronto Public Health's guidelines for cloth face coverings as a resource for proper mask use.

WHAT NOT TO BRING

In consideration of the health and safety of our staff and participants we are asking that campers leave personal items at home. Examples of personal items include: toys including but not limited to stuffed animals, action figures, Pokémon cards, tablets, or electronics.

Arriving at Camp

CHECK IN PARTICIPANTS

We recognize that parents, family members, and friends all love our campers and want to help them settle into camp. However, this year we are asking parents not to bring any additional people to the Museum during drop-off and pick-up. The person dropping off the child should be over the age of 18 and familiar with their health history related to possible COVID-19 exposure and symptoms.

We also ask that anyone who has experienced any COVID-19 symptoms in the last 14 days or been exposed to COVID-19 in the last 14 days choose to stay at home.

CHECK IN PROCEDURES

For 2020, we will change our check in procedure to allow for the most current provincial health guidelines and recommendations for social distancing. To accommodate our revised check-in procedure, we ask that you adhere to the following drop-off and pick-up windows:

DROP OFF: 8:45 – 9:00 AM

JUNIORS: Enter at the Main Entrance (front of building facing pools).

SENIORS: Enter at the East Group Entrance Door (back of the building).

Please line up at your designated entrance while maintaining social distancing. You will be asked to complete a daily assessment form for your child and it will ask if your child has shown symptoms of COVID-19 or has been exposed to COVID-19 in the past 14 days. Your child's temperature will be checked.

Campers who have a temperature of 37.8C or greater, or have confirmed "yes" responses to the pre-screening questions will not be admitted into camp and will have to leave with their caregiver and go to get an assessment at a local assessment centre. They can return to camp once cleared of covid risk by a doctor.

PICK UP: 3:45 – 4:00 PM

JUNIORS AND SENIORS: Please line up maintaining social distancing at the East Group Entrance Door (back of the building) and we will radio for your child and escort them out to you.

Please designate one adult who will be the main drop off and pick up person for the week. This person should be aged 18 or over, must bring photo ID with them, and must be aware of the health of the child.

Short-term parking (15 mins) is available onsite without need to pay for parking.

Camp Day

Pursuant to our current health order, at this time our modified program will adhere to the following guidance:

- Campers will remain in stable “cohorts” of a maximum of 5 children (“stable” means that the same group of students are in the group each day). Campers will not change from one group to another. Each group will participate in activities in separate distanced locations, and groups will not mix with each other.
- Staff will be stable and remain with one group of campers.
- Staff will self-screen at home for symptoms and participate in temperature checks daily.
- Staff and campers will practice 6-foot social distancing as much as possible. All Staff and Campers are required to wear face coverings inside and if social distancing might become difficult outside.
- Staff and campers will wash hands with soap and water, or use alcohol-based hand sanitizer (minimum 70% alcohol) before and after eating, drinking, touching eyes/nose/mouth, toileting, and anytime they might come into contact with something others may have touched.
- High-contact areas and surfaces (i.e. counters, sports equipment, telephones, doorknobs, etc) will be cleaned and disinfected frequently, as well as before and after camp use.

AFTER CARE

In order to preserve the stability of our cohorts under the current health order, the Aga Khan Museum Summer Camp will not be able to offer After Care. We ask that children are picked up promptly at the end of programming at 4 pm to give us time to deep clean all programming areas in preparation for the next day.

ILLNESS AT CAMP

If a camper falls ill while at camp, camp administration will implement risk assessment strategies and communicate quickly and openly to parents/guardians in the event of any suspected or confirmed exposure to COVID-19. They will be placed in a quiet room with a staff person and isolated from the rest of their camp group. Caregivers will be contacted to pick up their camper immediately within 1 hour to take the child to a COVID-19 assessment centre to be tested. If a negative result is confirmed the child will be allowed to return to camp. In the situation of a confirmed positive COVID-19 case we will contact local health officials and follow their guidance on next steps.

For informational resources about COVID-19 testing, please visit the [City of Toronto Covid Information](#) pages to find a testing site in your area.

REFUND POLICY

In light of COVID-19, we have revised our refund policy for Summer Camp 2020.

- In the event that sessions are cancelled as a result of a change in public health guidance that precludes the Aga Khan Museum Summer Camp from operating camp safely, parents/guardians will be fully refunded for their cancelled session(s).
- Any cancellation due to suspected or confirmed exposure or infection of COVID-19, registrants will be entitled to a pro-rated refund for unused camp days, minus an administration fee.

We hope this guide has been helpful! If you have any additional questions or concerns, please contact the Education Team at learn@agakhanmuseum.org. Thank you for your support!