



## AGA KHAN MUSEUM COVID-19 SAFETY PLAN

*Updated September 22, 2021*

### INTENT

This document, required under Ontario Regulation 641/20 made under the Reopening Ontario Act 2020, details all the measures and procedures that the Aga Khan Museum has implemented to reduce the transmission risk of COVID-19 within the facility. The document encompasses measures implemented for all members who enter the facility including but not limited to staff, visitors, and third-party contractors.

### SAFETY MEASURES

- In accordance with the City of Toronto's By-law 541-2020, the Museum has implemented a **Mandatory Mask or Face Covering Policy** which applies to all AKM personnel (staff, volunteers, contractors and vendors) and visitors to the facility.
- The Museum has also implemented a **Mandatory Vaccination Policy** which applies to all AKM personnel and visitors.
- All AKM personnel are required to fill out a self-assessment questionnaire that includes all the government mandated COVID-19 screening questions related to contact tracing and physical symptoms.
- Through timed ticketing, the Museum has limited the number of people allowed inside the Museum at any given time.
- Signage directs people where to enter and exit the Museum, and reminds them to respect current government recommended physical-distancing guidelines at all times.
- Per government restrictions, no more than two people or one household (up to 5 people) may ride in an elevator at the same time. Floor stickers inside each elevator indicate proper physical distancing.
- The Museum has implemented additional hand-sanitizing stations and instituted heightened cleaning protocols, including more frequent cleaning and disinfection of high-touch areas such as door handles, elevator buttons, and seating surfaces.
- For touchless interactions, the Museum has allowed parking tickets and admission tickets to be purchased online. Contactless payment is also available inside the Museum.
- All soft furnishings have been removed.
- Automatic doors have been installed to allow for touchless entry into the Museum.
- Plexiglass screens have been installed at the Ticket and Sales Desk.
- Coat check services are closed until further notice.
- Drinking fountains are closed until further notice.
- The Courtyard Café kiosk offers pre-packaged food. Tables and chairs are spaced 2 metres apart.



- The restaurant follows all necessary public health guidelines and guests are only allowed to remove their masks once they are seated at their tables.
- Signage is available throughout the Museum detailing the safety protocols that visitors need to adhere to when on site.
- Most staff are working from home to limit the risk of exposure. The only staff allowed onsite are those that are necessary for onsite maintenance or delivery of services and essential Museum operations as approved by Management.
- All staff and volunteers have taken a “Return to Office” course that educates on necessary safety protocols. All new staff and volunteers are required to take this course as part of their onboarding process.
- All staff and volunteers are equipped with the appropriate personal protective equipment according to safety regulations. They are outfitted with masks, hand sanitizer, gloves (if required), and face shields. Other personnel and visitors will be provided with masks should they not have one available to them.
- Staff-only areas have been outfitted with signage to remind staff to abide by physical-distancing guidelines, and the workstations open for use by staff are more than 2 metres apart.
- The Museum has prepared and shared with staff a protocol document which notes actions which must be taken in the event of a COVID-19 exposure and/or outbreak from staff.
- The Museum will work with Toronto Public Health should there be a known exposure or outbreak of COVID-19 in the building either from AKM Personnel or visitors.